

## QUALITY POLICY

CA&I provides design, project management and construction services associated with the development of urban domains. It is the objective of CA&I to provide customers with a service that consistently meets their requirements. To aid in this service, CA&I has implemented a Management System that is an integral part of the Company, and binds together all manuals and procedures used by the Company in its business. The Management System meets the requirements of AS/NZS ISO 9001:2015 Quality Management Systems.

All personnel employed by CA&I are required to understand and conform to the Management System. The system reflects the selfregulatory management of all corporate activity. CA&I has a commitment to achieve high quality standards through:

- Liaison with customers and authorities to better understand their needs.
- Continuous improvement of the system.
- System objectives which remain appropriate.
- The use of sound management practice and operational procedures which ensure safety, environmental due diligence, efficiency and consistency of quality.
- The training and motivation of personnel resources.
- Regular system review and enhancement.



Scott Williams  
Director

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